

No.	Question
1	<p>Are digital signatures acceptable on the forms required for the submission?</p> <ul style="list-style-type: none"> - <i>Yes, digital signatures are acceptable.</i>
2	<p>Please describe your top 3 decision criteria for selecting a proctoring solution.</p> <ol style="list-style-type: none"> 1. <i>Compatibility across devices, platforms, browsers, and internet speeds/RAM</i> 2. <i>Pricing</i> 3. <i>Reliability/user-satisfaction</i>
3	<p>Is the university seeking to offer various proctoring modalities so that the test security can match the needs of each test? Or is just a single-style proctoring solution across the institution preferred?</p> <ul style="list-style-type: none"> - <i>While not a required criterion, we are open to the possibility of being able to offer various proctoring modalities based on the needs of each individual test.</i>
4	<p>Is real-time intervention during the authentication process required? Specifically, validating a test-takers identity and securing the test environment in real-time vs post-test.</p> <ul style="list-style-type: none"> - <i>Real-time/live intervention during authentication process (validating identity & environment) is preferred but not strictly required so long as proctor/observer is present and available to intervene should there be cause to suspect test integrity has been compromised.</i>
5	<p>Will this be a single-vendor award or a multi-vendor award?</p> <ul style="list-style-type: none"> - <i>Our goal is to award the contract to a single vendor</i>
6	<p>What are 2-3 trends or key issues in testing/test administration your institution is facing?</p> <ol style="list-style-type: none"> 1. <i>Protecting academic integrity in accordance with accreditation and program(s) licensing requirements.</i> 2. <i>Prompt availability of 24/7 L1 & L2 live support for users.</i> 3. <i>Limited access for instructor & admin troubleshooting.</i>

7	<p>Please confirm the exam delivery platforms in which you intend to utilize online proctoring. For example, LMS and any third-party sites such as Exemplify and Elsevier.</p> <ol style="list-style-type: none">1. <i>Canvas LMS</i>2. <i>ExamSoft</i>3. <i>Watermark</i>4. <i>Publisher LTIs (McGraw-Hill, Cengage, etc.)</i>
8	<p>How many exams do you anticipate a need for online proctoring? Estimated volume of test-takers an annual basis.</p> <p>- <i>7K-15K exams annually</i></p>
9	<p>Please describe your ideal proctoring management model. Will faculty be responsible for enabling proctoring on individual exams, or is the desire to have a single exam administrator or team of administrators for enablement?</p> <p>- <i>Faculty/instructor will be responsible for enabling proctoring settings on individual exams.</i></p>